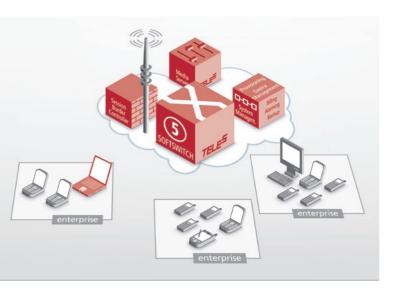
# **Mobile Centrex**

# TELES C5 Mobile Centrex is a turn-key solution for providing hosted PBX and line-replacement services for businesses.



- Full-featured hosted PBX service for mobile operators
- Meets specific customers' needs by creating individual service packages
- Managed soft-client and device portfolio
- Centralized system and device management
- Web-based customer self service
- Maximizes infrastructure by delivering convergence of voice and data
- Standard based and scalable
- Carrier-grade reliability and availability

#### Deliver new services to the mobile market

Enter the rapidly growing mobile market and offer SME customers a complete solution that answers all their telephony needs. TELES C5 Mobile Centrex opens new options that can increase both your profit and your customer loyalty. You can sell the extensive suite of services as a bundle or you can customize the packages to meet specific business needs. Either way, new services means new sources of revenue for you.

### Deliver converged services

Capture local and long distance call minutes, voice mail, and internet access. By offering converged voice and data services, you leverage broadband access, decrease churn, stabilize revenue, and squeeze out service providers who offer only one or the other.

Save cost and maintenance of multiple and redundant voice and data infrastructures and the expenses associated with equipment peering. By leveraging your existing infrastructure with standard based, grow-as-you-go TELES C5 equipment, you maximize profit and minimize OPEX and CAPEX.

#### Simplify system management

Integrated, centralized system management puts you in control and saves you OPEX. Using the system's web-based Customer Self-care interface, your user can independently manage and configure their services, relieving you of basic, repetitive and costly maintenance. What's left can be done from the comfort of a single office.

## Satisfy your business customers

Offer your business customers a single, unified numbering plan. A single numbering plan simplifies integration of remote locations, helps ensure continuity of service when moving, and saves them time.

Then, point out the rich suite of features. TELES C5 Mobile Centrex delivers a software based attendant console for use with standard GSM phones as well as auto attendant service, ad-hoc conference service, voice mail, and user presence functionality. Direct Dial-in (DDI) enables a user to dial directly from a public network to any PBX internal subscriber.

Finally, remind them that their services are delivered by one provider. Businesses prefer a single point-of-contact because that focuses communication.



### **APPLICATION**

The TELES C5 solution replaces the premises-based PBX. The mobile PBX is connected to the mobile switching center (MSC) via a gateway. Incoming fixed number calls are routed, via a gateway connection, to the mobile PBX platform and then back to the GSM network. TELES Class 5 SIP based and scalable architecture minimizes integration time. Time-to-market and rollout of new services is fast and efficient due to its integrated system and extensive device management capability.

The integrated system and the device management capability also reduce the effort you invest in maintenance. Using the web-based configuration manager, you can complete both initial provisioning and subsequent changes from the comfort of a single, remote location. In addition, the easy-to-use customer self-care system enables your customers to complete their daily tasks without your involvement.

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Speed Dial, Redial, Recall

Direct Dialing Incoming (DDI)

Direct Dialing Outgoing (DDO)

Voice Messaging / Voice Mail

Conference Call

**User Groups** 

Outgoing / Incoming Calling Plan

Alternate Numbers (alias)

Client Matter Code (CMC)\*

Skip Feature on Loop

Unattended Transfer, Attended Transfer

Call Waiting (CW), Call Hold (CH)

Manager / Secretary Team Feature

Parallel Ringing (PRNG)

Call Back Number (CBNR)

Call Park, Call Pickup

Music on Hold

Early Media

Night Mode

Instant Messaging, Email\*

**IVR Services** 

Presence

Call Queuing (HuntGroup)

Pickup Call Queuing\*

Conferencing Bridge

Remote Speech Control

Comprehensive System Management

Easy to use Web based Customer Self-Service

External Provisioning Interface

Device Management

One Click web based installation of soft client

Call Completion No Reply (CCNR), Call Completion Busy (CCBS)\*

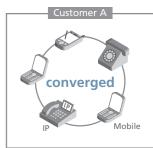
Calling Line Identification Restriction (CLIR), Calling Line

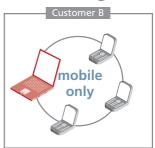
Identification Presentation (CLIP)

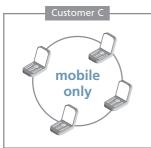
Call Forwarding options including: Unconditional, Busy, No Reply,

Selective, Timeout, UnRegistered









Find out more: www.teles.com





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