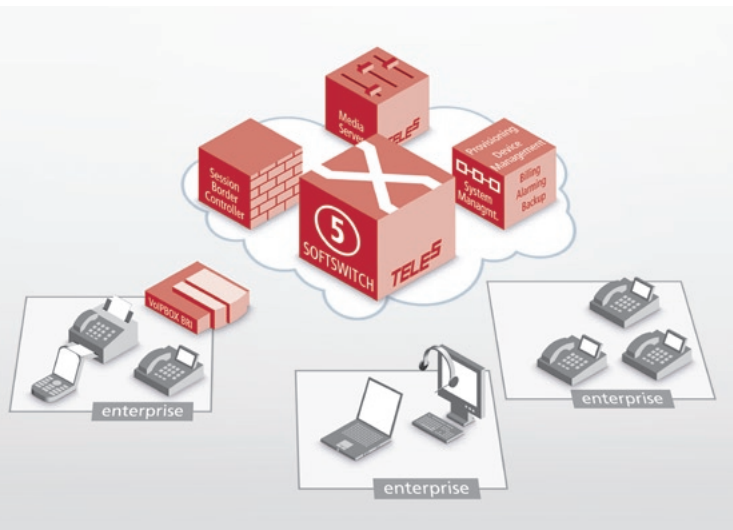


# IP Centrex

TELES C5 IP Centrex is a turn-key solution for providing hosted PBX service for business customers.



- Full managed telephony service for business customers
- Managed soft-client and device portfolio
- Centralized system and device management
- Web-based customer self service
- Maximizes infrastructure by delivering convergence of voice and data
- Standard based and scalable
- Carrier-grade reliability and availability
- Suitable for fixed-line carriers and large distributed enterprises

#### Deliver converged services

Save the costs arising from multiple and redundant infrastructure and watch your profits rise. TELES C5 IP Centrex enables you to capture local and long distance call minutes, voice mail, and internet access. By offering converged voice and data services, you squeeze out service providers who offer only one or the other.

#### Deliver hosted IP Centrex services

Offer a new service: hosted PBX services. You can sell the extensive suite of PBX services as a bundle or you can customize the packages to meet a specific business needs. Either way, a new service means a new source of revenue for you.

#### Saves you OPEX and CAPEX

Do away with the maintenance costs associated with separate voice and data networks and the expenses associated with equipment peering. At the same time, by leveraging your existing infrastructure with standard based, grow-as-you-go TELES C5 equipment, you maximize profit and minimize OPEX and CAPEX.

#### Simplifies system management

Integrated system management puts you in control and saves you OPEX. Plus, it's all centralized and remote. Manage the entire system from the comfort of your office.

#### Satisfies your business customers

Offer your business customers a single, unified numbering plan and watch them smile. A single numbering plan simplifies integration of remote locations, helps ensure continuity of service when moving, and saves them time.

Then, point out the rich suite of features. In addition to classic routing features, TELES C5 IP Centrex offers conferencing, IVR Assistant and VoiceMail for each company. Direct Dial-in (DDI) enables a user to dial directly from a public network to any PBX internal subscriber.

Finally, remind them that their services are delivered by one provider. Businesses prefer having services delivered by a single provider because that focuses communication on a single address at a single phone number. Plus, managed, hosted PBX services means a reduction of maintenance costs enhanced by user-friendly customer self-service.

# IP Centrex

## APPLICATION

A TELES C5 IP Centrex application enables service providers to deliver hosted PBX services over the existing VoIP infrastructure. Delivering converged voice and data saves the costs arising from multiple and redundant infrastructure and captures local and long distance call minutes, voice mail, and internet access.

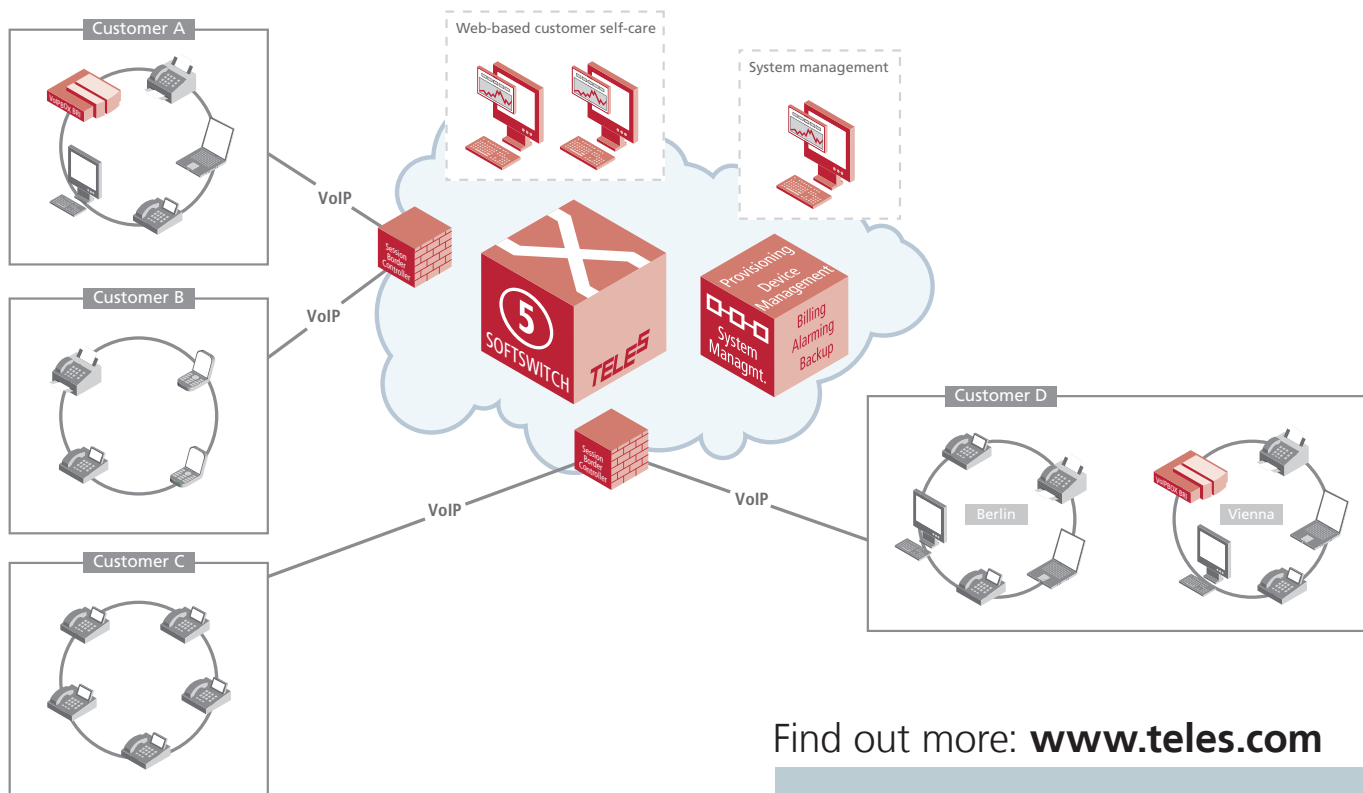
With TELES C5 IP Centrex, the service provider can also connect different enterprise premises and provide a unified numbering plan for the entire enterprise. The TELES Class 5 solution includes centralized system management and easy integration into billing, alarming, and backup systems.

Providers can sell the extensive suite of PBX services (see below) as a bundle or customize the packages to meet a specific business's needs. Easy-to-master web-based system management enables customers to independently customize, personalize and organize their service.

## KEY FEATURES

- Speed Dial, Redial, Recall
- Direct Dialing Incoming (DDI)
- Direct Dialing Outgoing (DDO)
- Voice Mail
- Conference Call
- User Groups
- Outgoing / Incoming Calling Plan
- Alternate Numbers (alias)
- Client Matter Code (CMC)

- Skip Feature on Loop
- Unattended Transfer, Attended Transfer
- Call Waiting (CW), Call Hold (CH)
- Manager / Assistant Team Feature
- Parallel Ringing (PRNG)
- Call Back Number (CBNR)
- Call Park, Call Pickup
- Music on Hold
- Early Media
- Night Mode
- Instant Messaging, Email\*
- IVR Services
- Presence
- Call Queuing Serial / Parallel
- Pickup Call Queuing
- Conferencing Bridge
- Fax (T.38)
- Do not Disturb\*
- Priority Ringing\*
- Comprehensive System Management
- Easy to use Web based Customer Self-Service
- Device Management
- One Click web based installation of soft client
- External Provisioning Interface
- Call Completion No Reply (CCNR), Call Completion Busy (CCBS)\*
- Calling Line Identification Restriction (CLIR), Calling Line Identification Presentation (CLIP)
- Call Forwarding options including: Unconditional, Busy, No Reply, Selective, Timeout, UnRegistered



Find out more: [www.teles.com](http://www.teles.com)

\* Device dependent



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